Best Sweep Chimney Sweeps
Privacy Policy

# Who we are

At Best Sweep Chimney Sweeps one of our aims is to keep the trust and confidence of our customers, and those who visit our website to look at our services. We do not share our customer data with anyone else, period. You will find in this privacy policy information on what personal information we collect, how we use it and how we keep it safe.

# Types of data we collect

*When someone visits bestsweep.co.uk we use Google Analytics, to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. This information is only processed in a way which does not identify anyone. We do not make, and do not allow Google to make, any attempt to find out the identities of those visiting our website.*

What do we collect?
We collect the following personal data from our customers:
Name, address, phone number(s) and email addresses

What do we do with it?
We keep it as a record of your chimney sweep or other service we have provided so that if we return the following year or there is a problem later on we have a record of what we did, when and if there were any particular issues so we can provide the best possible service to you.
In addition we operate a reminder service using the contact details provided to help you keep to an annual sweeping cycle to maintain the safety of your appliance.
We send out a reminder 3 times on consecutive years and, if an answer isn’t forthcoming from you during that period your data is removed. We will also remove it if you ask us to.

## Who we share information with

For the avoidance of doubt, we do not and never shall sell or provide your personal data to third parties for marketing or advertising purposes.

Best Sweep may provide links to third party sites on its website. Since we do not control those websites, we encourage you to review the privacy policies of these third party sites. Any information that is supplied on these sites will not be within our control and we cannot be responsible for the privacy policies and practices of these. We provide links to businesses and other information associated to Chimney Sweeping that we think may be useful to our customers.

# Access to your personal information

You have the right to review and amend any personal data we hold, simply email Bruce at bestsweep@hotmail.co.uk

# Changes to this Privacy Notice

This is a new policy for 2018, it will be reviewed every 2 years